

OUR COMMITMENT TO WHOLE PATIENT HEALTH CARE

At Napa Pain Institute, we seek a "whole person understanding" of every patient — which means understanding your unique health needs, the unique experiences that brought you here to see us, and the unique goals you have for your treatment. How do we do this?

- 1. First, we listen to you, and do our best to understand what you need, and how we can help.
- 2. We offer a broad set of treatment options, ranging from interventional therapies, to surgical interventions, and medication management and support our patients who need or request nutrition, smoking cessation, and exercise programs as well.
- 3. We act as "care coordinators" for your individual care journey, coordinating closely with your Primary Care Provider, and other specialists, to make sure you receive every aspect of the clinical care you need.
- 4. Finally, we have a robust, dedicated, and experienced business office team that advocates for the care you need with insurance companies, workers' compensation representatives, and others navigating the health care system can be confusing and stressful, and we are here to help.

OUR WHOLE PATIENT HEALTH CARE CORE VALUES

- To fully understand every patient's individual goals for treatment, and what "success" means to them.
- To coordinate closely with our patients' primary, and other specialty providers, to make the care each of us provide as safe, effective, and seamless as possible.
- To offer a holistic suite of treatment options to select from so we can meet the unique needs of every individual patient.